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Privacy Policy

Scope

Secure Bolting Systems Ltd is committed to protecting your privacy. We provide this Privacy Policy to inform you about the type of information we collect from you online and how we use that information. This website is governed in accordance with the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction over any dispute arising out of your use of any Secure Bolting Systems Ltd website. TensionPro is a trading name of Secure Bolting Systems Limited and both names refer to the same entity within this document.

What do we collect?

We will collect the information necessary to provide the service you have requested by completing any of the forms on our site, which includes, as a minimum, your email address.

How do we use personal information?

The information we collect is used to provide you with the information you have requested about our products and services. We will contact you about TensionPro products and services from time to time by email, telephone or other electronic messaging service but only if you choose to provide these contact details. Please tell us if you do not wish to be contacted. No information will be passed to third parties.

Disclosures

We won't sell or rent information about you.

Security of your personal information

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information. All the personal information you provide is stored on secure (password protected and firewall protected) servers.

Email policy

We send emails to subscribers. You control what communications you receive and can unsubscribe from marketing at any time by using the link in the email received. If you sign up for our newsletter you will receive approximately four newsletters a year containing information that we think you will

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find interesting and useful. You will also receive our weekly weekend weather updates through the sailing season.

Cookies

During the course of your visit to our website, we may also automatically download short text files called "cookies" to your computer. Cookies enable us to provide you with a better online experience by enabling the site to know that you have visited before and in some cases to record preferences in order to personalise your visit. Cookies also assist us to analyse the profile of our visitors. Cookies do not identify the individual user, but only the computer that is being used to view the site. These can be session cookies which are deleted when you close your browser and/or persistent cookies which remain on your computer for a longer period of time. To delete or stop cookies being placed on your computer refer to the help menu on your internet browser. In a few cases blocking cookies may reduce the functionality of some sites or prevent access to them depending on your chosen browser options. For further information visit www.aboutcookies.org. This link will take you to another website that is opened in a new window. Secure Bolting Systems Limited is not responsible for the content of the www.aboutcookies.org website.

Information requests

You can ask for a copy of the information we hold about you at any time (for which we may charge a small fee). We will also correct any inaccuracies in your information at your request.

Changes to this Privacy Policy

We reserve the right to change this privacy policy, as we consider necessary or appropriate because of legal compliance requirements or changes in our business practices. If you have provided us with an email address, we will endeavour to notify you, by email to that address, of any material change to how we will use personally identifiable information.

This page was last modified on 6 April 2019. You can check our Privacy Policy on this page at any time.

Disclaimer

Secure Bolting Systems Limited makes no warranties, representations or undertakings about any of the content of this website (including, without limitation, any as to the quality, accuracy, completeness or fitness for any particular purpose of such content); or any content of any other website referred to or accessed by hypertext link through this website (3rd party site).

Secure Bolting Systems Limited does not endorse or approve the content of any 3rd party site, nor will Secure Bolting Systems Limited have any liability in connection with any of them (including, but not limited to, liability arising out of any allegation that the content of any 3rd party site infringes any law or the rights of any person or entity). Any enquiries should be directed to our Site Editor.

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Copyright Notice

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Your rights

Right to access You may instruct us to provide you with any personal information we hold about you by emailing your request to sales@tensionpro.co.uk.

Right to object to direct marketing You may instruct us not to process your personal information for marketing purposes by email at any time by using the unsubscribe link in a marketing email you receive or by emailing sales@tensionpro.co.uk with your request.

Right to update or correct information Please let us know if the personal information which we hold about you needs to be corrected or updated by emailing sales@tensionpro.co.uk.

Right to be forgotten You have the right to ask us to delete the personal information that we have about you by emailing sales@tensionpro.co.uk.

Retention of personal information We will retain your information for the period necessary for the purposes for which the data was collected or for which it is to be processed further, whichever is the longer.

Business transfers

In the event of a sale, merger, consolidation, liquidation, reorganization, or acquisition, any acquirer will be subject to our obligations under this Privacy Policy, including your rights to access and choice. We will notify you of the change either by sending you an email or posting a notice on our Website.

Third-party websites

The website contains links to other websites. We are not responsible for the privacy policies or practices of third party websites.

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Questions or comments?

If you have questions or comments about Secure Bolting Systems Limited's privacy policy regarding how we process personal data related to you, or if you want to correct, remove, update, or access your personally identifiable information that you have submitted to us, send an email to sales@tensionpro.co.uk or write to us at: TensionPro, Unit 15 Morgans Business Park, Betty's Lane, Norton Canes, Staffordshire WS11 9UU.